



Wash Code Expirations and the Potential for a Lawsuit

When a customer pre-purchases car wash services but then fails to redeem the car wash before the wash code expiration date that may be programmed onto their receipt, generated at the pump or in the c-store, they are uncertain what they should do and whether their receipt is still expected to be honored. Unitec Electronics suggests that site owners and operators should always honor unused carwash purchases.



The simplest way to reduce the instances of expired receipts is to extend code expiration dates for as long as possible within the capabilities of your entry system or disable code expiration dates where possible. Current versions of Unitec's Wash Select II POS, Portal, Sentinel and C-Start products are capable of generating wash codes with no expiration date, which can be accomplished by setting the code expiration timeframe to zero (0) days.



For the Wash Select II POS, this functionality is available for systems with a POS4000 software version of 7.80 or later. For the Portal, Sentinel and C-Start, which operate on Unitec's Sierra server software, the required version is 1.52. For customers who have entry systems from manufacturers other than Unitec Electronics, we recommend you investigate how to change the settings if possible. Lawsuits are on-going and can be avoided by taking immediate action by investigating if your receipts have expiration dates or if they state how many days they are good for.

In summary, carwash owners who have set expiration dates on wash codes may be violating state and/or federal laws which vary by jurisdiction. State laws continue to evolve due to lawsuits currently in progress. To avoid exposure to a class action lawsuit, the safe decision is simply not to impose expiration dates on receipts with car wash codes.

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At Pressure Services Inc. we value your business as a customer. We hope you have found this article to be helpful and please give us a call when you need anything related to power washing equipment, accessories, or chemicals 1-800-666-3664 or find us on the web at;

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